



Technical Bulletin

(1005694 Rev. A)

November 7, 2006

Models Affected:

1004698 (4000X2-HSP-M2M-A)

Model Serial Numbers:

143663-143667, 145245, 145246, 145403-145406, 145444, 145448, 145464-145467

Details:

Quad Port Graphics Card causes resource issue with the on board graphics port within the operating system. This causes a conflict indicator to be displayed within the device manager.

Component Part Numbers:

- 1) 1004938 Quad Port Xentera Video Card
- 2) 1004305 LV 2,8 Non ROHS Processor Supporting BIOS 18
- 3) 1004264 Brandon SCSI DDR M/B

Solution:

Device manager functions need to be set as defined below.

Rework Instructions:

- 1) Enter the device manager for the system by right clicking "My Computer", select "Properties", select the "Hardware Tab", and select "Device Manager".
- 2) Change and Save as directed below.
 - Under "Display adapters" locate the on board video
 - Right click the appropriate adapter
 - Select "Disable" from the menu
 - Ensure that a Red 'X' is present next to the on board adapter