



**\*Technical Bulletin\***

(1005342 Rev. A)

(Was 1002086-001)

August 18, 2003

Updated June 26, 2006

**Models Affected:**

1002139 (2000I-P4-AG)

1002885 (2000I-P4-AG-II)

**Model Serial Numbers:**

140340-140345, 140484-140501, 140899

**Details:**

When a CD is in the DVD Writer, the machine will not boot to Operating System. Works fine when there is no CD in the tray.

**Component Part Numbers (if required)**

1) 1002086 (Hewlett Packard DVD Writer DVD 300i)

**Solution:**

Downloaded Patch from Hewlett Packard's Web site. File name: HP DVD Writer DVD300i Compatibility Software.